

WARRANTY

1. DALBO provides a 2-year warranty, or for 1000 hectares per meter working width, whichever occurs first, on all machines. The warranty covers fabrication or material errors, but does not include wear and tear, unintentional use, negligence, or poor maintenance.

2. SNOWFLAKE rings are covered by a 6-year international "limited" warranty, packer rings, Cross Combi and Crosskill rings are covered by a 3-year international "limited" warranty. The guarantee covers all mentioned rings against manufacturing and material defects that are functionally significant, e.g. broken spokes or severe chipping on the outer ring surface. No guarantee is given for defects which may only have cosmetic or other non-functional significance. The warranty does not cover wear and tear, unintended use, abnormal working conditions, transport damage, rental, neglect or poor maintenance. Complaints must always be documented with photos of the defect and of the 3-digit supplier code molded into all rings. A repair or replacement under warranty neither extends the warranty period nor renews the warranty period. The warranty period for spare parts installed ends at the end of the warranty period for the entire product.

PRODUCT	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Machines	Parts, carriage and labour	Parts				
Packer rings, Cross Combi & CrossKill	Parts, carriage and labour	Parts	Parts			
SNOWFLAKE® rings	Parts, carriage and labour	Parts	Parts	Parts	Parts	Parts

3. The warranty starts when the machine is handed over from the dealer to the customer. It is the dealer's responsibility to ensure that the transfer declaration is registered. Document is sent to service@dalboagro.com

4. Complaints must always be documented with photos. The serial number and type number of the machine must always be stated. The complaint is sent to DALBO service@dalboagro.com no later than 30 days after the error has occurred. At DALBO's request, the defective parts must be returned to DALBO for inspection. The parts must be sent free of charge, and DALBO will then credit the freight if the complaint is approved.

6. All warranty service must be carried out by a authorized DALBO dealer. The DALBO guarantee form must be sent to service@dalboagro.com no later than 30 days after the complaint.

7. For further information, we refer to our sales and delivery terms.